

March 27, 2020

UPDATE - ASTRA DENTAL CLOSURE

The well-being of our patients, team, family and community is of paramount importance. Being in communication with healthcare leaders in Canada and around the World, and in light of recent advisories from Toronto Public Health, the Royal College of Dental Surgeons of Ontario and the Ontario Dental Association about COVI-19 pandemic, to minimize community transmission, we will continue limiting appointments for the next 2 weeks. Please contact us if you have dental emergency symptoms like dental pain, swelling, or bleeding. You can call the office telephone number (416) 640-0070 as Dr. Santana Guerrero will have access and will be able to give you advice on what to do in your situation, she is even offering Tele-dentistry services as needed.

If you had an appointment booked at Astra Dental during this period be assure we will be trying to contact you to reschedule your appointment for April on a date/time that best serves you. Then if needed we will reschedule again. As of today, Dr. Santana Guerrero is waiting on some COVID-19 personal protection equipment that is still in back-order to safely see emergencies in the office; and she has already purchased an air purifier system for Astra Dental.

We recommend all of our patients to wash their hands frequently with hand soap or 60-70% hand sanitizer, sneeze and cough into your sleeve, avoid touching your face, avoid close contact with people who are sick, and stay home if you aren't feeling well. If you have travelled outside of Toronto, please monitor yourself and if needed isolate for 14 days. Be aware that the risk is severe for people whose immune system is weakened like elderly or those of any age with preexistent disease (like: diabetes, cancer, heart, renal, or chronic lung disease); also be aware that it has been recognized that children might be carriers of the virus and not show any signs or symptoms.

We will be posting additional updates through Facebook and Instagram to keep our community and patients abreast of the latest updates.

Again, thank you for being a valued patient with Astra Dental. We appreciate your continued trust and confidence. Together we can overcome these challenging circumstances and continue your path to greater health! We look forward to taking care of you at your next scheduled appointment. If you need to reschedule your upcoming appointment we appreciate 24 hours notice so we can let the team know.

Sincerely,

Your Team from Astra Dental